

# Paddle Steamer **WAVERLEY**

The last seagoing paddle steamer in the World



Summer 2020

## Covid-19 Information for Waverley passengers



Please do not travel on Waverley if you, or anyone you live with, starts displaying cold or flu symptoms including a high temperature, a new continuous cough or a loss of, or change in, your normal sense of taste or smell.

## **Protecting the health and wellbeing of Waverley's passengers and crew**

We wish to create an enjoyable experience for all of Waverley's passengers giving them the opportunity to enjoy the sight, sound and pleasure of travelling aboard the last seagoing paddle steamer in the World.

The safety and wellbeing of our passengers and crew is our highest priority. To protect both passengers and crew we have introduced a range of additional safety measures that seek to reduce the risk associated with the presence of Covid-19. These new measures are in line with Government guidance.

We ask that all passengers take time to read the information in this leaflet before joining Waverley to protect themselves, fellow passengers and the ship's crew.

### **Booking your Waverley cruise**

All tickets must be booked in advance with contact details provided. We will capture customer data in line with Scottish Government guidance as part of the NHS Scotland Test and Protect system. The maximum number of passengers who can travel together is six.

We have significantly reduced capacity to allow passengers to observe physical distancing while enjoying a cruise on Waverley this season.

### **Boarding Waverley**

- ◆ Please do not travel on Waverley if you, or anyone you live with, starts displaying cold or flu symptoms including a high temperature, a new continuous cough or a loss of, or change in, your normal sense of taste or smell.
- ◆ If queuing to board please be respectful of 2m physical distancing.
- ◆ Please use the hand sanitiser station before boarding Waverley.
- ◆ Tickets must be booked in advance and will be checked on boarding.
- ◆ Our crew are able to assist passengers if required at the gangway.
- ◆ Once on board please move away from the gangway area to ensure physical distancing from your fellow passengers.

## **On Board Waverley**

- ◆ Please observe signage around the ship indicating any one-way systems and/or entry/exit points.
- ◆ We request that all passengers uphold the highest possible hygiene standards by washing hands frequently and making use of hand sanitisers provided.
- ◆ Do not enter an area of the ship which appears busy or where you could not physically distance from passengers whom you are not travelling with.
- ◆ Physical distancing will be 2 metres on the open decks and 1 metre inside the ship.
- ◆ Face coverings, as recommended by the Scottish Government, should be worn when moving around inside the ship. Face coverings may be removed on the open decks and if eating/drinking when seated inside.
- ◆ Please remain with those you are travelling with as much as possible during your time on board.
- ◆ Please use contactless payments on board where possible.
- ◆ Wait for announcements when disembarking before approaching the gangway area.

## **Other changes implemented for 2020**

- ◆ The health of our crew is being closely monitored with twice daily temperature checks.
- ◆ A revised sailing programme is in operation with a reduced number of calling points, reduced capacity and increased time to board and disembark passengers.
- ◆ An enhanced cleaning routine is in place with touch points being cleaned regularly throughout the cruise. Waverley will be thoroughly cleaned and sanitised after every cruise.
- ◆ Hygiene screens will be in use to protect crew and passengers.
- ◆ Some seating has been removed and will be out of use to ensure physical distancing can be observed. Please refrain from using any seating which is marked out of use.

## General information

- ◆ Listen to the loudspeaker announcements made throughout the journey and take note of the posters giving safety information.
- ◆ Proceed with care when moving around the ship. Decks may be wet due to spray or effects of the weather and sea conditions may make the ship roll or pitch. Take care when moving onto or from stairways and over the step provided at doorways. Hold onto the handrail whilst going up or downstairs.
- ◆ If you have impaired mobility or for any other reason have difficulty in moving around the ship, please ask the purser or any other crew member for assistance.
- ◆ Please supervise children at all times. Do not allow them to run around the decks, stand on seats or climb the guardrails at the side of the ship.
- ◆ Please consume alcohol in moderation. The Captain has the powers to refuse entry if he judges anyone to be intoxicated. No alcohol can be carried on board the ship. Bag searches may be in operation.
- ◆ Please don't leave bags and clothing unattended on seats.
- ◆ Even in summer it may get chilly when sailing so bring along a sweater or jacket. Sensible footwear is advisable.
- ◆ Tickets are collected when you disembark so please keep them safe.
- ◆ Smoking is permitted on the open decks only.
- ◆ Please don't throw any rubbish overboard.
- ◆ Enjoy your time on board Waverley!



Paddle Steamer Waverley is proudly owned by a registered charity and operated on a not-for-profit basis in association with the Paddle Steamer Preservation Society.